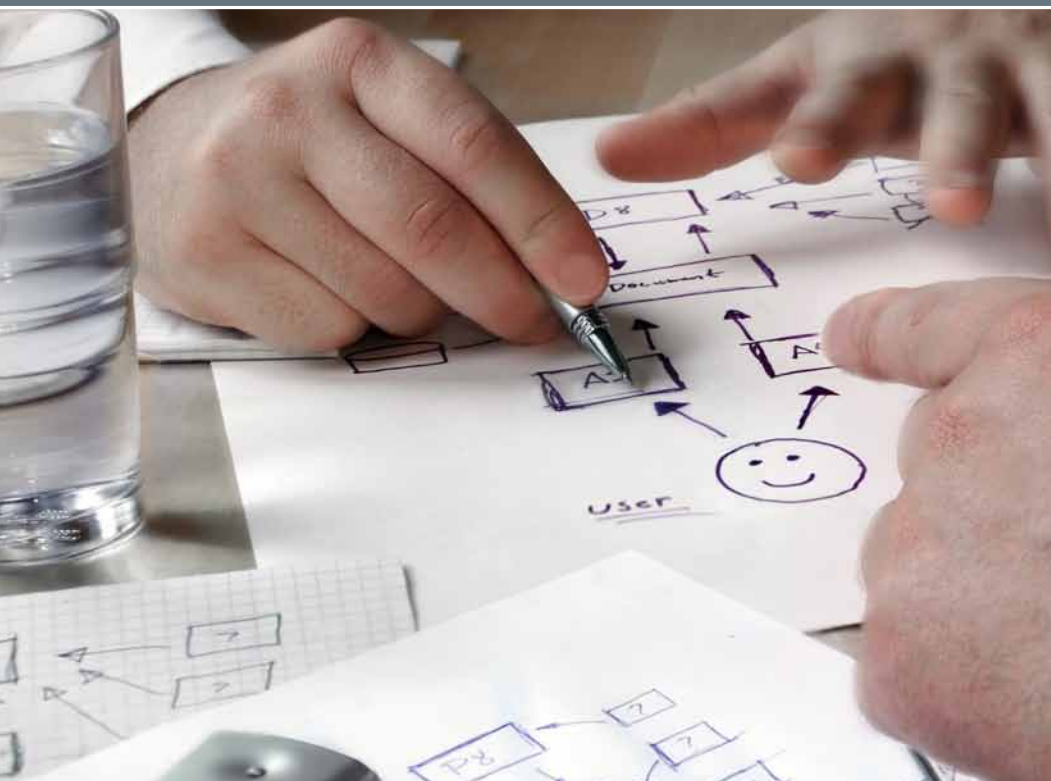


ELOoffice Customer reference

Fischer-Ladenbau-Service



ELOoffice
Reference

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Find things quickly and archive them securely

Electronic management speeds up work processes

Fischer-Ladenbau-Service uses ELOoffice to archive and manage all its documents, and benefits from very fast searching and reduced volumes of paper.

For some 9 years, Fischer-Ladenbau-Service has handled customer service for the former shop fitting firm Ladenbau Hannecker. From the initial scoping to the design and implementation of the plans and the ultimate fine-tuning, the company creates top-quality retail spaces. Fischer-Ladenbau-Service supports around 5000 stores in Germany, Austria, France and the Dominican Republic with its long years of experience, and just three staff.

"Of all my software suppliers, ELO has by far the fastest and in my view the most expert support, which also says a lot for the quality of the software."

Gustav Fischer,
CEO of Fischer-Ladenbau-Service

ELO
Digital Office

The solution

practical added value



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Processes simplified, customer service enhanced

Time for core tasks

"There's no such word as can't" is the motto of Fischer-Ladenbau-Service. To keep this promise to his customers, CEO Gustav Fischer offers not just years of experience and craftsmanship, but also a highly-organised management process in the background, as he himself explains: "I decided very early on to introduce a document management system, because the number of binders full of business documents just kept on growing, and I would soon have needed an extra archive room. By deploying **ELOoffice**, I was able to take away most of the binders and now I organise myself electronically. Simply searching for documents is now many times faster."

All the post and e-mails are filed in **ELO**. The documents are either archived in **ELO** directly from the Microsoft Office applications, or scanned into the **ELO** archive with the HP Scanjet 5550C.



Familiar work

After installing **ELOoffice**, Gustav Fischer was soon able to start working with the DMS: "**ELO** is structured like an electronic filing cabinet with folders and indexes, so I could easily transfer the physical archive structure into the electronic archive and organise my documents as before. Another practical feature of **ELO** are the reminder functions, to ensure that transactions are processed on time."



With **ELOoffice**, Fischer-Ladenbau-Service can concentrate on its customers and its core business. Apart from the space and time savings, Gustav Fischer is particularly impressed with **ELO** support: "Many software companies provide support for their systems, but I would say **ELOoffice** support is among the best I know."